

## HIGH QUALITY SERVICES

Our high quality services are delivered by well trained, engaged and empowered colleagues, prepared to go the extra mile.

- Office Cleaning
- Janitorial Services
- Window Cleaning
- Waste Management
- Floor Maintenance
- Pressure Washing
- Rope Access
- Front of House
- Post Room Services
- Porterage
- Washroom Services
- Pest Control
- Security



## REASONS TO USE NJC

Ability and desire of our people to go the extra mile – the NJC DNA.

Focus on cleaning as a positive visitor experience, through high quality services.

Self delivery of cleaning services with a single point of contact – most commercially efficient model.

Use of technology to drive efficiency and save customer time.

Please call us now on

**0118 944 8111**

or email us at  
[enquiries@njcdna.com](mailto:enquiries@njcdna.com)  
[www.njcdna.com](http://www.njcdna.com)



## OUR DNA

At NJC, we believe that the standard approach to capabilities within our industry is no longer valid and that employee positive attitudes need to be supplemented by key customer engagement and enhanced technical skills.

We know that people, not companies provide service. We empower and support our colleagues to deliver great service, with real passion, which in turn earns their long term motivation and loyalty. Talented people are the key to our business success.

Our progressive, aspirational attitude means that we are constantly developing market initiatives, and improving the experience for the customers we serve. We are evolving our cutting edge technology, which allows us to provide a transparent service with proof of quality.

We focus on the approach, attitude, cultural and technical competence of our colleagues. We invest heavily in senior resources, in core skills training and in support, to ensure that our colleagues are able to deliver the best possible service to our customers.

Everyone at NJC is prepared to go the extra mile, that is the NJC DNA.

## PEOPLE ARE OUR BUSINESS

*– enabling us to be the best at what we do*

Through our people, we form long term sustainable relationships founded on trust, dedication and commitment. People choose to work for NJC because they are respected by their managers and encouraged to take ownership and pride in their work.

### Recruitment

Robust selection processes with rigorous governance ensure that NJC recruits talented, motivated people.

### Training

High levels of compulsory training ensure that colleagues have the correct skills, knowledge and customer information to succeed and develop their careers.

### Support

Investment in leadership and management skills, backed up with subject matter experts and head office, ensures that all our colleagues are supported.

### Recognition

Our people are special and we reward them accordingly, aiding our high colleague retention.



## LEADING EDGE TECHNOLOGY

Our highly effective service is governed by our award winning technology, Amonet™, integrated with mobile devices. The system streamlines our processes, increases productivity and reports on all tasks in real time, greatly reducing monthly reporting input.

The planning, reaction, auditing and reporting of all cleaning and support services tasks is tightly controlled, with evidenced outcomes.

Delivering the Management Information that is the life blood of good decision making, where you need it, when you need it, in user friendly dashboards.

Ensuring a completely transparent, efficient service, and reducing customer contract management and service monitoring time.