



# NJC helps Metrus achieve Covid-Secure Buildings

Metrus is one of London's leading independent property advisors, managing almost £6 billion of assets. When the Coronavirus pandemic hit the UK in March 2020, Metrus turned to their cleaning experts NJC to recommend a robust schedule of cleaning and sanitisation. The objective was to mitigate the risk to building users from the spread of Covid-19, and to have procedures in place should a suspected or confirmed case occur.

NJC worked closely with the Metrus building management teams to implement a thorough cleaning regime, utilising the company's expertise in daily cleaning, specialist cleaning and product logistical management. All of NJC's cleaning operatives were thoroughly trained in the new Covid-Secure cleaning procedures.

## High Touch Point Cleaning

From the start of the pandemic, NJC implemented an enhanced daily cleaning regime, to reduce the risk of the transfer of viruses and bacteria, including regular sanitisation and disinfection of frequently touched areas. High touch points, which include security barriers, hand rails, door handles, lift buttons, light switches, kitchen surfaces and washrooms, are cleaned and disinfected every two hours during the working day. This reduces the risk of the virus being transferred via people's hands.



## Covid Disinfection Cleaning

A disinfection clean, carried out by NJC's in-house Specialist Cleaning team, was specified in cases of a suspected or confirmed case of Covid-19. This incorporates a thorough physical clean and a disinfecting electrostatic spray utilising STERI-7 XTRA, a multi-purpose cleaner that works as a high level disinfectant. STERI-7 XTRA eradicates 99.9999% of bacteria, viruses and fungi within seconds and its micro emulsion technology dries to form an active barrier, which can persist and kill pathogens for hours afterwards. This treatment provides residual protection and biosecurity reassurance between cleans.



## Electrostatic spraying

Electrostatic spraying brings liquid and air lines together at a nozzle, where the disinfectant is atomised into uniform, charged droplets, which are carried in the airstream towards the spray target. The tiny disinfectant droplets settle on surfaces and coalesce to form a continuous film. This technique allows the disinfectant to get to all areas, including those that are hard to reach, ensuring everywhere is treated.

NJC's experienced, fully trained technicians are equipped with the necessary personal protective equipment (PPE) and specialist equipment to ensure that disinfection services are carried out safely and effectively.



## Social Distancing and Hand Hygiene

From the early days of the pandemic it was known that social distancing and diligent hand hygiene were required to reduce the risk of virus transmission between people. NJC worked closely with Metrus' building management to identify the optimal placement and design of signage to encourage people to keep at least 2 metres apart, and to wash or sanitise their hands regularly.

NJC then worked with its supply partners, to source and help install the signage in appropriate locations, together with branded hand sanitiser stations.



## Outcomes

NJC's enhanced daily cleaning regimes, combined with specialist disinfection when suspected or confirmed Covid-19 cases arose, has helped Metrus to keep their buildings safe and Covid-Secure.

Charles, Walden, Senior Portfolio Manager NJC commented: "NJC's cleaning teams have worked throughout the pandemic and I have been extremely proud to see so many of my colleagues demonstrating the NJC DNA and going the extra mile to support our customers. Our Specialist Cleaning and Business Support teams have enabled us to provide all the different services that our customers require."

Rachelle Bownes, Building Manager, Metrus added: "The NJC teams have supported us throughout the pandemic period, since the first lockdown commenced. I know that it has been very challenging with smaller teams, and we truly appreciate everyone's hard work and professionalism and their efforts have not gone unnoticed."

**To discuss how we can support you, please call us today on 0203 984 4450**